

14 The Oaks Square
Epsom.
KT19 8AR.

12/7/2019.

To whom it may concern,
We are writing regarding the application for a licence and general view/opinion on Dia y Noche Lounge. We feel the licence wouldn't be detrimental to the square or us as home owners in the square. Dia y Noche has uplifted the square and benefited the area in many ways. It's been a social meeting point for the community young and old, as a whole we think it's ran extremely well with exceptionally friendly staff.

Jill and Dean have been warm, friendly and professional from the get go and kept the area spotless, cleaning at times mess that's not theirs to keep the square nice.

We feel they go way above their means to inform us of any events coming up, music has always been of respectable volume and stopped promptly.

If you need any further assistance please don't hesitate to contact us.

Regards.

5, Digdens Rise,
Epsom,
Surrey KT18 7DL.
10th July 2019

Chair
Licensing (Hearing) Sub-Committee
Epsom & Ewell Borough Council,
Town Hall,
The Parade,
Epsom,
Surrey, KT18 5BY

Dear Sir,

Dia Y Noche

I understand that an application has been made by Dia Y Noche of Oaks Square to vary a premises licence/club premises certificate.

I would like to make representations in support of their application.

Background

They are a small family business who commenced trading some two years ago. The family live in the locality, in Worcester Park, and thus have an interest in maintain a safe environment.

I have frequented their premises for about two years when I discovered them on a summers evening. They brought a Spanish atmosphere to Epsom and have enhanced the ambience of Epsom by bringing life to an area that was, commercially, dead.

I understand from the website that you take four points into consideration and I will comment on these separately.

- the prevention of crime and disorder

To the best of my knowledge there have been no incidents that have required police attention.

I have never seen or heard of any mention of drug taking at their premises.

I have only seen one unruly customer who was removed quietly & efficiently by the lady owner.

They are the only premises on which I have seen a poster warning people about sexual exploitation. There might be other premises in Epsom but obviously not with the same prominence

- public safety

Oaks Square was a walk through that might have aroused apprehension among pedestrians on winter nights. They provide light and customers to remove these apprehensions.

So far as I know they have only had a 5 rating from the Food Standards Agency

- the prevention of public nuisance

The only complaint about these premises that I have heard of was from someone who moved into the flat above. He smokes weed (marijuana) and throws cigarette butts from the balcony into Oaks Square. I understand that he was employed at Slug & Lettuce and might have thought that he was helping his employers by complaining but, I am told, these complaints appear to have ceased

- the protection of children from harm

They are a close family themselves and are frequented by many families during the daytime which obviously is a recommendation in itself as no-one knowingly puts their children at risk.

Conclusions

They are a responsible family competing in a market with large national companies. They provide employment for locals and have involved themselves in the community by raising funds for various charities. Additionally, one thing that I do appreciate, is that they are inclusive employers/hosts welcoming & encouraging people with various disabilities such as cerebral palsy, blindness and autism. They employ a lad with Downs syndrome as a kitchen porter.

They have found a niche which must be profitable and should be helped and encouraged in their endeavours by the local authority. I hope that you will grant their application as they only require a level playing field with their competitors in being able to provide a service to customers.

Yours faithfully

David Rudland

FLAT 114 JUBILEE HOUSE
STATION APPROACH
EPSOM
SURREY KT19 8JS
8TH JULY 2019

Dear Sirs,

Re: Dia y Noche Lounge, EPSOM

I am writing in support of the Dia y Noche Lounge, (The lounge) and their application for some changes to their licensing. The Lounge has been here now for 2 years and my wife and I were one of the first visitors to Jill and Deans family friendly bar.

Over the past 2 years The Lounge has become a forum of EPSOM social life offering a warm and friendly welcome for those of us that love a friendly well run cafe bar in the daytime and those of us that love the variety of musical entertainment that is available in the evenings. This variety of offering makes The lounge unique in EPSOM.

As an ardent sports fan I love the fact that all major sporting events can be watched in a friendly and fun atmosphere and friendships can be formed

over a drink and a fabulous selection of food served at incredible value. The lounge's showing of events like the World Cup (football and cricket), the Derby and racing on a daily basis makes it the number one place of choice for me

My only sadness is that The lounge no longer plays music on its terrace. I used to love sitting outside in the sun listening to the well chosen ambient music selection that I know so many of the patrons miss - I can think of no conceivable reason for this to have been topped.

Overall I support The lounge 100% and support any measures they wish to take to enhance the already excellent service they supply to the community

Yours faithfully

COLIN WALTERS BA (Hons), ACA

Duncan Lyon
Dia y Noche Lounge, Epsom
15 Jul 2019 at 08:46:54

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Hi Dean and Jill,

First of all, congratulations on your 2 year Anniversary on the opening of your fantastic Lounge in Epsom.

I understand you have plans, dependant on Epsom Licencing committee, in making the lounge an even better experience for both customers, and the residents of Epsom and Ewell

Dia y Noche has certainly provided my family and staff at Royal Mail Epsom and Chessington Delivery offices some wonderful evening`s entertainment with both you and your staff providing a great service.

I have also used the lounge during the afternoons and early evenings and again can only compliment the food and service provided.

Another great service you provide is the array of different sports you show on the televisions providing a wider capture of audience, a chance to watch their favourite sport in the comfort of Dia y Noche.

The Borough of Epsom and Ewell always prides itself with being the home the world`s greatest horserace "The Derby", the entertainment you provided at this year`s Derby / Oaks festival both pre and post racing was wonderful for regular customers, local residents and of course racegoers traveling to Epsom for the racing.

Dia y Noche is now known as a great meeting place before all race meetings at the downs, which again, is great testament to both you and your staff in representing the borough of Epsom and Ewell as an entertainment venue.

I wish you continued success and thank you both again for providing a wonderful service for the regulars, local residents and racegoers, whilst maintaining high professional standards and reminding all customers to respect neighbours in the vicinity of the lounge at all times.

Hopefully and deservedly so, further plans you have to increase the customer experience at Dia y Noche are agreed, with the full support of Epsom and Ewell Council and the Management of Epsom Square.


Thanks Again

Duncan Lyon
Delivery Office Manager

Mobile

 Be Positive

Be Brilliant

 Be Part Of It

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Robin Porritt

115 Jubilee House

Epsom

KT19 8JS

To Whom it may concern.

I am a regular visitor to Day and Night and believe it to be a real asset to Epsom.

The bar is limited by no music outside and I feel that is unfair. The TV is not allowed to be on outside either – that is also unfair.

Could a compromise be reached that would not inconvenience the local residents too much?

With the Tapas bar moving into the square, they will be playing music outside - is this fair on Day and Night?

The Council need to take the lead to prevent any dispute between these two great businesses and the local residents.

Please allow Day and Night to play music outside and Sporting events on the TV at an agreed volume.

Failure would seriously affect their business.

Does the Council want another empty premises where there is a thriving business that could become even better if allowed to play music?

What are your plans for the outside seating area in the square?

You can help both businesses thrive or kill off one maybe both of them.

Day and Night need your support.

We have been going to dia y noche for over a year now. We really enjoy the food; there is a wide selection on the menu. The staff are very friendly and welcoming and very accomodating to us as visually impaired people. They are always happy to read the menu to us and will cut up our food if requested. Our friends enjoy visiting when they come to stay and we have also attended some enjoyable quiz nights.

From Rosie and Steven

FROM ROSIE JOHNSON

FLAT 27 SWAIL HOUSE

ASHLEY RD .

EPSOM

KT18 5AZ .

AND STEVEN BOSWORTH

FLAT 4 SWAIL HOUSE .

ASHLEY RD

EPSOM

KT18 5AZ .

David and Philippa Connor

28 The Oaks Square

Epsom


Surrey KT19 8AR

To Whom it May Concern,

I am writing to offer our support to Dia Y Noche Lounge, who we live have lived above since they opened. Jill and Dean have always been considerate to our needs regarding noise, as we have a young son who does not sleep very well, and are quick to turn the music down if we object. The atmosphere they bring to the square for big events, like the Derby and the World Cup, has been very enjoyable.

Jill and Dean have always been helpful to us, and friendly to our son as well, and we find them to have been very thoughtful to us when planning any big event – giving plenty of notice – too.

Please do not hesitate to write if you have any further questions,

Yours Sincerely 

—

Fathima Masharifa .
No 29. The Oak Square
KT 19 SAR .

Dear Sir / Madam .

My family and I have lived above Diya; Noache
for the past 18 months. We have never had a
problem with any noise or disturbance

We have a small child and have always
found the owners and staff to be polite and
respectful, they keep the area clean and tidy
always have them to talk and listen to these
neighbours are keep the noise under control
We have a good relationship with them
had they are such lovely people .

Thank you .